

Masaltos - Privacy policy

17-04-2026

PRIVACY POLICY

In compliance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), Masaltos.com guarantees the confidentiality of all data provided by our customers. This will be incorporated into an automated file owned by Neman Europe, S.L., which has been registered with the Spanish Agency for Data Protection. The purpose of this is to be able to provide you with all kinds of services without this information having to be filled in again, as well as to send you information about our products and services, provide e-commerce services and to maintain the relationship with the customer.

Moreover, the applicant who has voluntarily provided his/her personal information to Neman Europe Ltd. expressly consents the possibility of his/her personal data to be disclosed to third parties only when needed, in order to provide him/her with a special service such as transportation service companies, in order to deliver the new shoes, which will form the legal basis for the processing thereof.

The legal basis is the performance of the contractual relationship established by the parties and the consent provided by the user, which the user may revoke at any time as set out in this paragraph.

In addition, the user's navigation may be observed in order to create a profile under the terms and for the purposes indicated in this section.

In order to offer you Klarna's payment methods, we might in the checkout pass your personal data in the form of contact and order details to Klarna, in order for Klarna to assess whether you qualify for their payment methods and to tailor those payment methods for you. Your personal data transferred is processed in line with [Klarna's own privacy notice](#).

The customer agrees to the processing of his personal data in order to receive our newsletter about products, services and offers from Neman Europe Ltd., which will form the legal basis for the processing thereof.

Under no circumstances will Neman Europe, S.L., use the personal data of the interested parties for purposes other than those mentioned above, and undertakes to keep due professional secrecy and to establish the necessary security measures to safeguard the information in accordance with the data protection legislation.

Personal data shall be retained for the time strictly necessary for the purpose for which the data was collected and subsequently processed. Subsequently, the data will be deleted in accordance with the provisions of the data protection regulation. However, any consent granted may be revoked at any time by the customer.

Masaltos.com uses its own and third party "cookies" to improve the quality of our service and your experience as a User. Please refer to our cookie policy for more information.

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Browsing the website Masaltos.com and using its services involve an international transfer of personal data to the United States of America. According to Article 49.1a) from GDPR, if you continue to browse, we consider that you give your consent to the data transfer. However, you may object the transfer by sending us an e-mail at info@masaltos.com or by post to the following address: Masaltos.com (Neman Europe S.L.), C / Feria 4-6, 41003 Seville, Spain.

All registered customers have the right of access, rectification, cancellation and opposition of their data, as well as withdrawing consent and submitting a complaint to the controlling authority (Spanish Data Protection Agency - Agencia Española de Protección de Datos). Moreover, customers may express their desire to not receive any kind of advertisements at any time. To exercise these rights, the customer should send a request by email to info@masaltos.com or by mail to the following address: Neman Europe SL, C / Feria 4-6, 41003 Sevilla, Spain.